

ORIGINAL

GREAT PRAIRIE OASIS LLC dba
SUNLAND WATER COMPANY
7502 E. Hazelwood Street
Scottsdale, AZ 85251



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April 2, 2012

Arizona Corporation Commission
Docket Control Center
1200 W. Washington Street
Phoenix, AZ 85007

DOCKET NO. W-04015A-12-0051
RESPONSE TO OPINION NO. 2012-102909

Great Prairie Oasis LLC dba Sunland Water Company ("Sunland") files the following response to a Utility Complaint Form filed March 26, 2012 by Brian & Ben Steffler, Dauphin, CA and docketed as Opinion No. 2012-10290 in Sunland's Rate Case. Sunland does not believe it is required to respond, but files this response for the benefit of the Commission's staff.

Sunland's records reflect Brian Steffler as a customer, but we have no record of Ben Steffler. Brian Steffler states he is only a part-time resident of Brookside Farms, the subdivision currently served by Sunland. He objects to paying a fee for water when he is not residing in Arizona.

Although Sunland's fixed operating costs and loan payments continue year round, Mr. Steffler can notify Sunland to terminate service and re-establish at a later time. There is a fee for re-establishment.

Mr. Steffler questions if in fifteen years when the proposed WIFA loan is repaid, will Sunland reduce its rates. Only a portion of the requested rate increase is to pay the debt amortization of the proposed WIFA loan. Whether in 2027 the debt servicing portion of the rate increase will be needed for other operating costs, or improvements is too far into the future for Sunland to predict. For the last ten years while Sunland has sought to expand its customer base, its current customers have enjoyed 1969 water rates--Mr. Steffler since approximately 2009. Sunland cannot continue to provide service to its customers without this rate increase.

Equally important, Sunland does not know what actions the EPA would take in the

Arizona Corporation Commission

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spring of 2013, if Sunland has not installed the improvements necessary to meet the reduced arsenic levels—improvements to be funded by the proposed WIFA loan.

Submitted by:

A handwritten signature in cursive script, appearing to read "Judy Wischer".

Judy Wischer
Managing Member
Great Prairie Oasis L.L.C. d/b/a
Sunland Water Company

Cc: Jenny Gomez